

Our office is open to assist you with your dental care.

We hope that this message finds you and your family safe and healthy. Our mission at Advanced Dental Care has been always to provide you with an exceptional care and competent dentistry. As we all are getting ready to come back from the challenges of Covid - 19 safety and precaution will be of great importance for all of us.

In next few days we will be calling you , emailing you and texting you to schedule your pending appointments. Based on the recommendations from CDC, American Dental Association and OSHA, we are implementing the following protocols in addition to our existing disinfection and sterilization protocols to make you and our staff as safe as possible.

Please take time to read these. These protocols may make your appointments longer than usual, and you may experience some changes in the offices as staff in blue gowns, caps and masks. In the waiting areas, tea coffee, books will not be there for the time being. Please bear with us, these are only to safeguard from cross contamination and observe social distancing.

If you have any special needs for your appointment, please let us know, we will try our best to accommodate you and make your appointment convenient, safe and smooth.

Following protocols are in effect:

Your appointment

1. At time of scheduling you will be asked Covid health screening questions, per the CDC guidelines. If there will be any concerns, you will be requested to seek a physician's advice.
2. Upon your arrival, please call us from the parking area at 571 455 0466. If your operatory is ready, we will inform you to come in. Please note that sitting in the waiting area will be avoided as much as possible, tea/coffee station and books/magazines have been removed at this time from the waiting area.
3. Please wear your own mask when coming in and on leaving the operatory.
4. Please come alone for your appointment unless you need assistance or are accompanying a minor as a parent.
5. On your arrival you will be guided directly to the operatory where you will be requested to sign the Covid - 19 pandemic patient disclosure form. Temperature will be recorded. If the temperature is more than 100.4, appointment will be rescheduled.
6. We will encourage you to rinse with 50/50 (h2o2/h2o) for 20 seconds and then suction out before any exam, xray or treatment.
7. We may discuss financials before your appointment. We will send you an email with details. We will encourage you to please take care of your portion of the payment before your appointment.

8. We will collect payment and do paperwork in the operatory, as indicated.
9. Staff will carry out Post operative instructions, schedule next appointment, answer any of your concerns or questions regarding your appointment, finances, billing etc so that you don't have to stop at the front area or waiting area thus avoiding further contact.
10. Disinfecting solutions will be available for your use in all operatories, corridors and the front area. We will encourage you to use it when you come into the office and when you leave.

#### Staff protocols

- A. Protection of our patients, and staff is of paramount importance.
- B. Use of recommended PPE by the staff and doctors will be in effect at all times.
- C. Use of disinfection of patient area + frequent hand washing and use of hand sanitizers.
- D. Staff has been instructed not to remove the face mask at any time.
- E. There will be intermittent Air ventilation in the office by opening windows
- F. Operatories/Hallway has been fitted with room air purifier with HEPA filter.
- G. For each procedure high vacuum suctions will be used, whenever indicated.

We are committed to assist you with your dental care with safe practices. We are confident that with caution and care we will come to the other end of this time.

We look forward to seeing you soon.

Our best,

Doctors and staff at Advanced Dental Care